

# Riax Prime



*Since 2018*

ADD EXCELLENCE FOR LIFE

RIAX PRIME, a pioneer in the field of 'Technical Services' has brought the concept of reputed services to the doorstep of every Client. Our excellent network and its experts, association with leading and developed technologies worldwide and impeccable reputation helps us to deliver top quality services. We provide quality, reliability and on time services to commercial and residential properties with our unique and customized service packages that cater to the actual requirement.

# Overview

About Us - Vision and Mission

Why Riax Prime & its Offers

Process Linkage and Work Policy

Strategy - Prime and Work Analysis

Manpower Supply

Overflow of Service Execution

Transition Synopsis and WPR

Significant Outlook and Key Factors

Our Concerns and Progressive Clients



# About Riax Prime

## Riax Prime LLC.. a compact synopsis...

RIAX PRIME is a leading Technical Service Concern and presumably the finest B2C service firm. Established in 2018, our 4+ company owned and managed offices across UAE, India and all around the globe with 200+ Clients serving high rate of happy faces every year.

We offers the full range of technical services ranging from MEP installation, maintenance and repair to civil, carpentry, masonry and painting. We specialize in home maintenance, one time jobs to turnkey MEP projects including rectification and renovation of buildings.

Our core competency is in all technical services like Electrical, Plumbing Works, Painting works, AC works, Cleaning works, Manpower Supply, HR training & development, Project Assistance & Marketing and Maintenance contracts for commercial and residential built environments such as towers, multi-use buildings, villas, flats and offices. We have designed each FACILITIES SERVICE SOLUTION exclusively to meet the individual requirements and their work environment apart from the usual scope of services.

What our clients are comfortable with is the trust our brand exudes and the transparency of our process which is backed by our team including a clear work policy. We hold your information which you submit to us in great trust. You can be rest assured that your information is secure and stays confidential with us. Clients enjoy a good rapport with our competent, knowledgeable & experienced consultants who offer high quality & significant services.

Whether you are a client looking for a wholesome technical services, you can be assured that you are talking to the country's best.



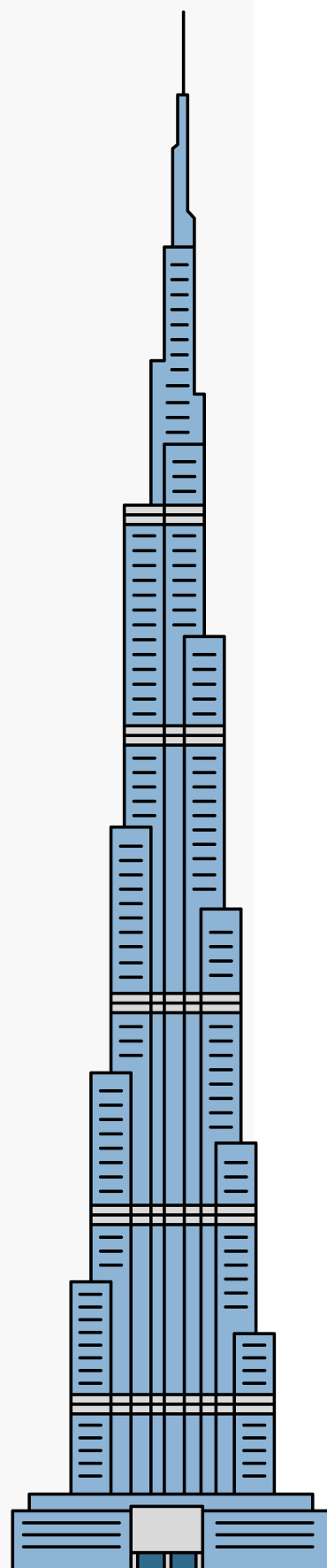
# Vision

Our Vision is To lead the transformation of technical services in the UAE through innovation, sustainability, and smart solutions that support a resilient, digitally advanced, and customer-centric infrastructure. To provide high-quality, cost-effective technical services in UAE by embracing innovation, ensuring safety, and delivering excellence in every project.

# Mission

Riax Prime's mission is to deliver innovative, reliable, and sustainable technical solutions that meet the evolving needs of businesses and communities in UAE. We are committed to excellence in service delivery, leveraging advanced technologies and a skilled workforce to enhance infrastructure, efficiency, and customer satisfaction across all sectors.

We also offers unbiased, comprehensive, genuine, ethical and quality professional technical and manpower services. We aim to support the city's growth through smart solutions, sustainable practices and exceptional customer care.





# Why Riax Prime?

- Unique Solution for all your Technical Needs.
- 7+ years of Ethical, Quality and Trust Service.
- Representing over 200+ satisfied customers across UAE.
- Skilled engineers & certified, Trained Technicians.
- Prior and Personalized Attention for every Customer.
- Project Assessment and Assistance.
- Own Sourcing of Manpower - Supply and Recruitment
- Compliance with UAE & international standards
- Well developed Preparation and Execution
- Good Success Ratio- Tailored to your project and budget
- Outstanding Achievement in Global Level.



# Offers

- ✓ Technical Services
- ✓ Civil Contracting
- ✓ MEP Contracting
- ✓ Manpower Recruitment
- ✓ HR Trainings
- ✓ Documentation
- ✓ Painting Works
- ✓ Personality Development Training
- ✓ Digital Marketing
- ✓ Manpower Supply
- ✓ Project Assistance
- ✓ Maintenance Works
- ✓ Cleaning Services
- ✓ AC Work Contracting
- ✓ Wall and Floor works



# RP's Magnitude



- Dubai
- Abu Dhabi
- Sharjah
- Ajman
- Ras Al Khaimah
- Al Ain
- Umm Al Quwain



# Linkage

Technical Services



Technical  
Services

Work Order  
Contracts

Manpower  
Recruitment  
and Supply

Success Ratio and Customer Satisfaction

99%

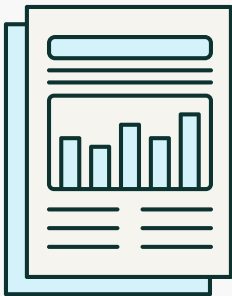




# Work Policy



Acquire the Client needs, Analysing the requirements to achieve the output expected



Creating comprehensive and descriptions that include innovative ideas and client's desire



Ensuring client satisfaction in all aspects regularly to reflect evolving the future business needs.

Working methods with related to Client requirements and needs

99%



# Prime Strategy

## Core value

QUICK

LEARNING

INTEGRITY

## Work value

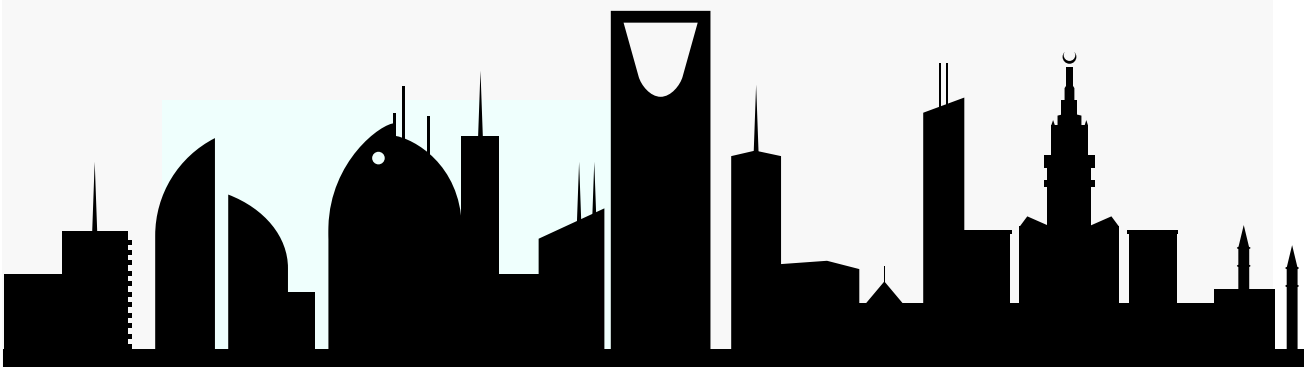
PROCEDURAL

PROMINENT

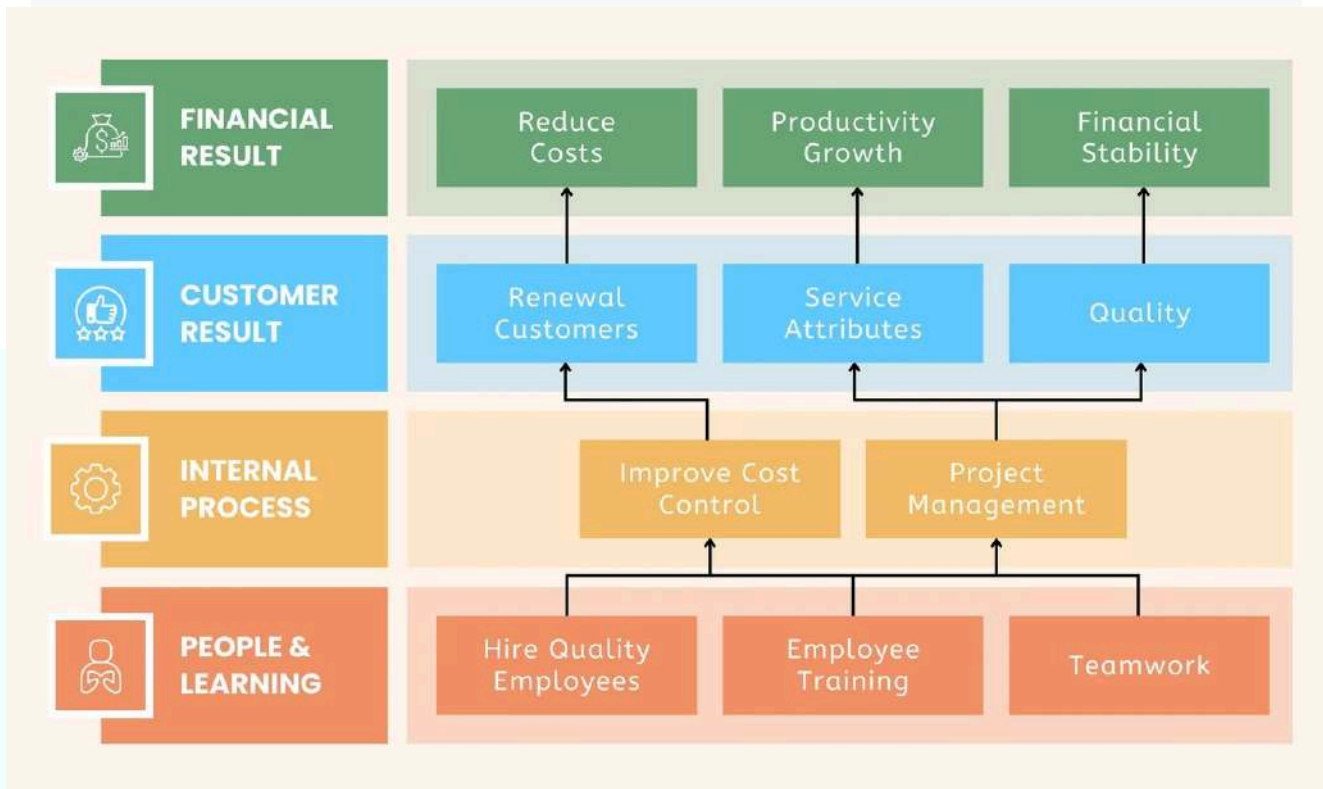
PROFICIENT

EXPERTISE

POSITIVE



# Working Strategy





# Manpower Supply Procedure

Application Process

Initial Screening

Shortlisting Process

Interview Analysis

Evaluations

Selection & Records

Visa & Ticketing Process

Onboarding Process



Note : By adhering to this policy, we aim to ensure transparency, efficiency in our recruitment process while selecting the most suitable candidate.





# Service Execution Workflow



## Workflow

- **Client Inquiry/Quotation:** Client requests service, and you submit a quote.
- **Site Visit/Assessment:** A technician visits to assess the work.
- **Proposal/Contract Signing:** Detailed scope, timeline, and cost agreed.
- **Permit Approvals (if needed):** For major works (e.g., building modifications).
- **Mobilization of Resources:** Tools, materials, manpower arranged.
- **Execution of Work:** Carried out as per industry standards and safety regulations.
- **Inspection and Testing:** Internally and/or by external authority (e.g., DEWA).
- **Client Handover and Sign-off.**
- **Post-Service Support:** Maintenance or warranty services.

## Health, Safety, and Environmental (HSE) Compliance

- Follow Dubai Municipality and Civil Defense guidelines.
- Provide PPE and ensure safe work practices.
- Conduct regular safety training and toolbox talks.

# Transition Synopsis



Engraving in Strategic Areas and development

Core Business Elements

Work Process Architecture



# Work Performance Report

- Objectives of the Project
- Scope of the Work
- Key Performance
- Completed tasks
- Quantifiable Results
- Documentation
- Contribution to Team Goals
- Project Milestones
- Regular Follow-ups
- Assistance





# Significant Outlook

## ✓ 1. Legal and Regulatory Compliance

- Trade License: Obtained a valid technical services license from the Dubai Department of Economic Development (DED) or relevant free zone.
- Approvals: Will get the permits from Dubai Municipality, Civil Defense, DEWA, or others depending on the service type.
- Contracting Classification: Ensuring our company is registered under the correct activity code.

## ✓ 2. Qualified Workforce

- Skilled Technicians: Our Staffs trained in HVAC, electrical, plumbing, etc.
- Certifications: We acquired specific qualifications (e.g., DEWA-approved electricians, SIRA for security systems).
- Visa and Labor Compliance: We Adhere to UAE labor laws and provide worker accommodation and other benefits

## ✓ 3. Health, Safety, and Environmental (HSE) Standards

- Mandatory HSE Training: Especially for high-risk jobs like electrical and mechanical.
- PPE and Safety Protocols: Enforced to comply with Dubai Municipality and Civil Defense standards.
- Toolbox Talks: Regular site-level safety briefings.

## ✓ 4. Service Quality and Timeliness

- Clear SOPs: Following standardized service procedures.
- Response Time: Quick turnaround is often critical (especially in maintenance and emergency services).
- Client Communication: Using service reports, WhatsApp updates, or customer portals for transparency.



# Significant Outlook

## ✓ 5. Technology Integration

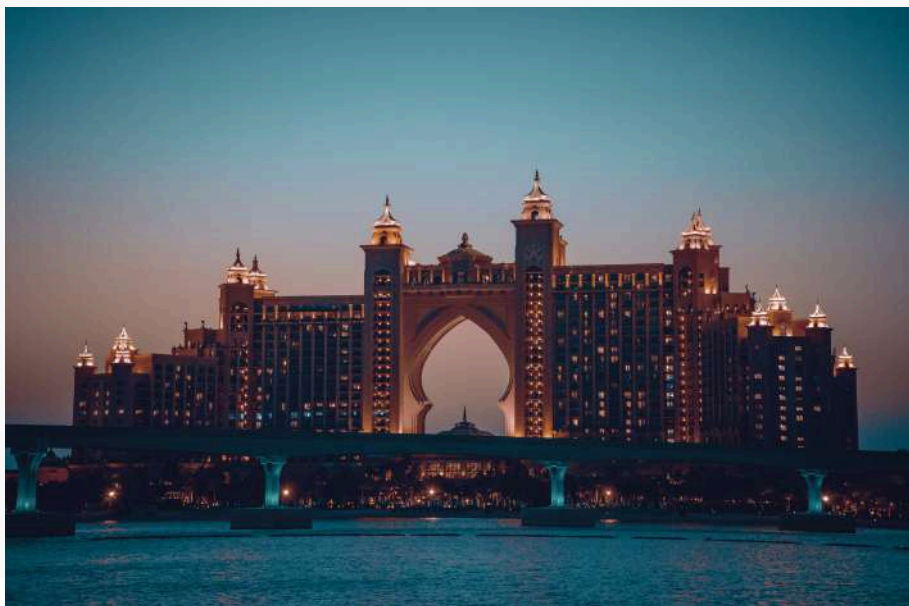
- CRM and Scheduling Tools: For managing jobs and teams efficiently.
- GPS/Field Apps: Tracking technicians and manage time.
- Online Payments and Invoicing: Ensuring VAT compliance and streamline collections.

## ✓ 6. Reputation and Customer Relations

- Google Reviews and Testimonials: Vital for credibility.
- After-Sales Support: Maintaining contracts and warranty services.
- Loyalty Programs: For repeat clients, especially in residential and facility management sectors.

## ✓ 7. Cost Management and Procurement

- Material Sourcing: Building relationships with reliable suppliers.
- Inventory Management: Using software to manage tools and spare parts.
- Cost Control: Monitoring labor, transportation, and project margins closely.



# Our Sister Concerns

- Al Naif Madina Technical Services
- Aziz Isha Technical Services
- Masha Trading LLC
- Amin Al Fajar Technical Services





# Our Remarkable Clients



# Our Remarkable Clients



شركة الأراضي الخضراء ذ.م.م.  
Green Land Company L.L.C.





# Key Factors



## Desire and Passion

*Desire is the starting point of all achievement, not a hope, not a wish, but a keen pulsating desire which transcends everything. Follow your passion, be prepared to work hard and sacrifice, and, above all, don't let anyone limit your dreams.*

## Responsibility

Everybody is responsible for their own actions. We are made wise not by the recollection of our past, but by the responsibility for our future. The willingness to accept responsibility for one's own life is the source from which self-respect springs.

## Respect and Relations

*Don't lower your standards for anyone or anything. Self respect is everything. Until you value yourself, you won't value your time. Until you value your time, you will not do anything with it.*

## Supportive

*Teamwork is the ability to work together toward a common vision. The ability to direct individual accomplishments toward organizational objectives. It is the fuel that allows common people to attain uncommon results.*

## Trust

*The glue that holds all relationships together--including the relationship between the leader and the led--is trust, and trust is based on integrity.*

## Magnification

*What you do makes a difference, and you have to decide what kind of difference you want to make. One can choose to go back toward safety or forward toward growth. magnificently.*

We are happy to help you . . .

# Riax Prime

## Technical Services LLC



Astral Space Business Centre,  
Sheikh Zayed Road,  
Financial Centre Metro  
Station,  
Opposite to Burj Khalifa,  
Dubai, UAE



971 - 50 430 5417  
971 - 52 496 6817



[riaxprime@outlook.com](mailto:riaxprime@outlook.com)  
[riaxprime@gmail.com](mailto:riaxprime@gmail.com)



[www.riaxprime.xyz](http://www.riaxprime.xyz)

## Thank you !!